



August 16, 2011

FedEx API Change

In May of 2012 FedEx will retire their FedEx Ship Manager and FedEx Ship Manager Direct APIs (application programming interface), replacing them with their new FedEx Web Services API.

This change impacts all third party shipping solutions, from commercially developed products like our own to shipping tools developed internally by your IT team. If you're not on a fully compliant platform (e.g. if your system isn't on the new Web Services API) you will be completely unable to ship, creating an outage for your employees and a fire drill for your IT and Office Services teams.

At PS|Ship, we've been preparing for this change for some time, and we're fully certified on the new FedEx Web Services API. Our latest release, 5000W, takes full advantage of new Web Services functionality, including time-specific delivery commitments and an expanded offering of Home Delivery services.

In speaking with numerous clients / prospects in the past few months we've encountered various levels of awareness to this business critical change. So we ask, are you prepared for the upcoming changes? Does your current shipping system utilize the soon-to-be-retired API? Will your users be able to ship via FedEx?

If you've got questions about the upcoming API changes, or are interested in how PS|Ship can help meet your shipping needs, we'd be happy to speak with you, reach us at: info@psship.com.

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enclosed: A sample communication from FedEx re: the upcoming API change.



April 2011



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Attention! FedEx Ship Manager® API and FedEx Ship Manager® Direct Users!

Dear FedEx Customer,

Now is the time to begin migration of your FedEx Ship Manager® API and FedEx Ship Manager® Direct electronic shipping solutions over to FedEx Web Services to enjoy new services and features such as shipping low-weight residential packages using FedEx SmartPost®, FedEx® Electronic Trade Documents, Address Verification and Return Labels, to highlight a few.

As a reminder:

- ✓ **May 31, 2012** FedEx Ship Manager® API and FedEx Ship Manager® Direct will officially be retired. FedEx is also retiring the subscribe transaction on **June 1, 2011** for the **FedEx Ship Manager® API and FedEx Ship Manager® Direct solutions**. The subscribe transaction automatically generates a new FedEx meter number, which is a requirement for all FedEx automation solutions, and is typically used once for new software installations. This means that FedEx subscribe functionality using the FedEx Ship Manager API or FedEx Ship Manager Direct solutions will no longer work with any software installations, nor will it be able to include additional shipping locations to existing software installations, as of **June 1, 2011**.

To maintain full functionality in applications and systems using these solutions, you must migrate to FedEx Web Services. Ask your developer to begin now for your transition to FedEx Web Services. If you use shipping software from a FedEx Compatible Solutions Program provider, please contact them for information on the availability of their Web Services based software.

If you have questions, email the FedEx technical support desk at MigrationWebSupport@fedex.com. For more information, please visit fedex.com/developer. We look forward to continuing to serve you.

Thank you for choosing FedEx.

The FedEx Web Integration Solutions Team